

PRIVACY POLICY

Cisog Technology Consults LLC

Governing the use of cisogusa.cisoggroup.com

A member of the Cisog Group of Companies

Effective Date: August 16, 2026

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1. Introduction

Cisog Technology Consults LLC, a Delaware limited liability company and a member of the Cisog Group of Companies ("Cisog," "Company," "we," "us," or "our"), respects your privacy and is committed to protecting the personal information of visitors to our website at <https://cisogusa.cisoggroup.com> (the "Website"). This Privacy Policy explains what information we collect, how we use and share it, the choices available to you, and how you can contact us about our privacy practices.

This Privacy Policy applies to information collected through the Website. It does not apply to information collected offline, through a separate client engagement agreement, or through third-party websites that may be linked from the Website. By using the Website, you acknowledge that you have read and understood this Privacy Policy. This Privacy Policy is incorporated by reference into, and should be read together with, our Terms and Conditions.

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised "Effective Date." Your continued use of the Website after changes are posted constitutes your acceptance of the updated Privacy Policy.

2. Information We Collect

We may collect the following categories of information when you visit or interact with the Website:

a. Information You Provide Directly. When you fill out a contact form, request a consultation, subscribe to our newsletter or marketing updates, or otherwise communicate with us, we may collect information such as your name, email address, phone number, job title, company or organization name, and the content of your message or inquiry.

b. Usage and Technical Data. When you browse the Website, we and our service providers may automatically collect certain technical information, including your IP address, browser type and version, device type and operating system, referring and exit pages, pages viewed, the date and time of your visit, and other diagnostic data, typically through server logs, cookies, and similar technologies described in Section 4 below.

c. Location Data. We may infer general geographic location (such as country, region, or city) from your IP address or similar technical data. We do not collect precise GPS location through the Website.

d. Information from Third Parties. We may receive limited information about you from third-party analytics or advertising platforms (such as Google Analytics or social media advertising tools) when you interact with our ads or content on those platforms.

We do not knowingly collect sensitive categories of personal information (such as government identification numbers, financial account details, or health information) through the Website, and we ask that you not submit such information through our contact forms.

3. How We Use Your Information

We use the information we collect for purposes including:

- a. Responding to your inquiries and requests for information about our cybersecurity consulting services;
- b. Providing, operating, maintaining, and improving the Website and our Services;
- c. Sending you marketing communications, newsletters, or updates about our services and cybersecurity insights, where you have opted in or as otherwise permitted by applicable law, and always with the ability to unsubscribe;
- d. Analyzing usage trends and Website performance through analytics tools to improve content, design, and functionality;
- e. Detecting, investigating, and preventing fraudulent, unauthorized, or illegal activity, and protecting the security and integrity of the Website;
- f. Complying with applicable laws, regulations, legal processes, or enforceable governmental requests; and
- g. For any other purpose disclosed to you at the time the information is collected, or with your consent.

4. Cookies and Tracking Technologies

The Website uses cookies, web beacons, pixels, and similar tracking technologies to recognize your browser, remember preferences, and understand how visitors interact with the Website. We use, or may use, third-party analytics and advertising tools such as Google Analytics and social media advertising pixels (for example, LinkedIn and Meta) to measure Website traffic, evaluate the effectiveness of our marketing, and improve the relevance of our content.

These technologies may collect information such as your IP address, browser and device characteristics, pages visited, time spent on the Website, and referring website. Third-party analytics and advertising providers may use this data in accordance with their own privacy policies, and in some cases may combine it with information collected from other websites or services.

Your choices. Most web browsers allow you to control cookies through their settings, including blocking or deleting cookies. You may also opt out of Google Analytics tracking by installing the Google Analytics Opt-out Browser Add-on, and you may manage interest-based advertising preferences through the Digital Advertising Alliance (www.aboutads.info) or the Network Advertising Initiative (www.networkadvertising.org). Please note that disabling cookies may affect the functionality of the Website.

We do not currently respond to "Do Not Track" browser signals, as no uniform industry standard for recognizing such signals has been adopted.

5. Marketing Communications

If you subscribe to our newsletter, request updates, or otherwise opt in to receive marketing communications from us, we will use your email address to send you information about our cybersecurity consulting services, training content, and related updates. You may opt out of marketing communications at any time by clicking the

"unsubscribe" link included in our emails or by contacting us using the information in Section 13 below. Even if you opt out of marketing communications, we may still send you transactional or administrative messages related to an inquiry or engagement you have with us.

6. How We Share Your Information

We do not sell your personal information. We may share the information we collect in the following circumstances:

- a. **Service Providers.** With third-party vendors, consultants, and service providers who perform services on our behalf, such as website hosting, analytics, email delivery, and customer relationship management, under confidentiality and data protection obligations consistent with this Privacy Policy;
- b. **Affiliates.** With other members of the Cisog Group of Companies for internal business, administrative, and service-delivery purposes;
- c. **Legal Compliance and Protection.** When required by law, regulation, legal process, or governmental request, or when we believe disclosure is necessary to protect our rights, property, or safety, or the rights, property, or safety of others;
- d. **Business Transfers.** In connection with a merger, acquisition, reorganization, financing, or sale of assets involving Cisog Group, in which personal information may be transferred as a business asset, subject to this Privacy Policy or a policy at least as protective; and
- e. **With Your Consent.** For any other purpose disclosed to you and with your consent.

7. International Data Transfers

Cisog Group operates internationally, including in the United States, Nigeria, and the United Arab Emirates. Information you provide through the Website may be accessed, stored, or processed in countries other than your country of residence, including the United States and Nigeria, which may have data protection laws that differ from those in your jurisdiction. Where required by applicable law, we implement appropriate safeguards, such as standard contractual clauses, to protect personal information transferred internationally.

8. Data Retention

We retain personal information collected through the Website only for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including responding to your inquiries, maintaining business records, and complying with our legal, accounting, or regulatory obligations. When personal information is no longer needed for these purposes, we take reasonable steps to delete, anonymize, or securely dispose of it.

9. Data Security

We implement reasonable technical and organizational measures designed to protect personal information from unauthorized access, use, alteration, or disclosure. However, no method of transmission over the internet or method of electronic storage is completely secure, and we cannot guarantee absolute security. You are

responsible for maintaining the confidentiality of any information you transmit to us and for using caution when submitting information through the internet.

10. Children's Privacy

The Website is intended for a business and professional audience and is not directed to, and we do not knowingly collect personal information from, children under the age of 13 (or the applicable age of consent in your jurisdiction). If we become aware that we have inadvertently collected personal information from a child without appropriate parental consent, we will take steps to delete that information as soon as reasonably possible. If you believe a child has provided us with personal information, please contact us using the details in Section 13.

11. Your Privacy Rights

California Residents (CCPA/CPRA)

If you are a California resident, the California Consumer Privacy Act, as amended by the California Privacy Rights Act ("CCPA/CPRA"), grants you certain rights with respect to your personal information, including the right to: (a) know the categories and specific pieces of personal information we have collected about you; (b) know the categories of sources, purposes, and third parties involved in that collection and disclosure; (c) request deletion of personal information we have collected from you, subject to certain exceptions; (d) request correction of inaccurate personal information; (e) opt out of the "sale" or "sharing" of personal information (Cisog does not sell personal information, and does not knowingly "share" personal information for cross-context behavioral advertising as those terms are defined under the CCPA/CPRA, except potentially through the use of advertising cookies described in Section 4, over which you may exercise the opt-out choices described there); and (f) not be discriminated against for exercising these rights. To exercise your CCPA/CPRA rights, please contact us using the details in Section 13. We will verify your request using the information available to us before responding.

European Economic Area, United Kingdom, and Other Applicable Jurisdictions (GDPR)

If you are located in the European Economic Area, the United Kingdom, or another jurisdiction with similar data protection laws, you may have rights under the General Data Protection Regulation ("GDPR") or equivalent local law, including the right to: (a) access the personal information we hold about you; (b) request correction of inaccurate or incomplete personal information; (c) request erasure of your personal information, subject to certain exceptions; (d) restrict or object to our processing of your personal information; (e) request portability of personal information you have provided to us; and (f) withdraw consent at any time, where processing is based on consent, without affecting the lawfulness of processing before withdrawal.

Where we rely on your consent to process personal information (for example, for marketing emails or certain cookies), the legal basis for processing is your consent. Where we process personal information to respond to your inquiries or pursue a prospective business relationship, the legal basis is our legitimate interest in operating and promoting our business, or the steps necessary to enter into a contract at your request. You have the right to lodge a complaint with your local data protection supervisory authority if you believe our processing of your personal information does not comply with applicable law.

All Users

Regardless of your location, you may contact us at any time to ask about the personal information we hold about you, to request that we correct or delete it, or to ask us to stop using it for a particular purpose, and we will respond in accordance with applicable law.

12. Third-Party Links

The Website may contain links to third-party websites, including other Cisog Group affiliate sites, that are not operated by Cisog Technology Consults LLC. This Privacy Policy does not apply to those third-party websites. We encourage you to review the privacy policies of any third-party website you visit.

13. Contact Us

If you have questions, comments, or requests regarding this Privacy Policy or our data practices, or if you wish to exercise any of the rights described above, please contact us at:

Cisog Technology Consults LLC

c/o Cisog Group

Email: info@cisoggroup.com

Phone: +234 (0) 803 535 4363

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Website: <https://cisogusa.cisoggroup.com>